

2010 MHA Patient Safety and Quality Symposium

Keeping the Promise: Putting Patients at the Center of Safety

April 19 and 20 • Hyatt Regency Dearborn

**Learn about patient engagement from
nationally recognized patient safety advocates!**

- **Sorrell King**, The Josie King Foundation
- **Lucian Leape, MD**, known as the father of the modern patient safety movement, Harvard School of Public Health

**Explore how Michigan hospitals can continue to be
“a national model of health care reform”* using tools like:**

- Influencer Training™ by VitalSmarts, which offers a proven method for driving rapid, sustainable and measurable change in behaviors
- culturally courageous patient disclosure in the event of a medical error
- high-reliability methodologies based on best practices adapted from aviation

More information about the symposium will be available in early 2010. Plan to join clinical teams, CEOs, business leaders and other community stakeholders for this exciting event!

